

**CABINET****Tuesday, 21st July, 2015**

Present:-

Councillor Burrows (Chair)

Councillors	T Gilby	Huckle
	T Murphy	A Diouf
	Blank	

Non Voting	J Innes	Hollingworth
Members	Brown	Wall

\*Matters dealt with under Executive Powers

**51 DECLARATIONS OF MEMBERS' AND OFFICERS' INTERESTS  
RELATING TO ITEMS ON THE AGENDA**

No declarations of interest were received.

**52 APOLOGIES FOR ABSENCE**

Apologies for absence were received from Councillors Bagley, Ludlow and Serjeant.

**53 MINUTES****RESOLVED –**

That the minutes of the meeting of Cabinet held on 14 July 2015 be approved as a correct record and signed by the Chair.

**54 FORWARD PLAN**

The Forward Plan for the four month period August to November 2015 was reported for information.

**\* RESOLVED –**

That the Forward Plan be noted.

## 55 **ANNUAL REPORT TO TENANTS**

The Housing Services Manager – Customer Division submitted a report on the draft Annual Report 2014/15 to tenants, as required by the Homes and Communities Agency (HCA). A copy of the text of the draft Annual Report was attached to the report.

The draft Annual Report included details of the Housing Services' performance in 2014/15 against the HCA's standards and also made comparisons with previous years' performance. The covering report also set out the performance targets and details of service improvements (Local Offers) planned for the following year 2015/16.

The covering report gave a summary of the draft Annual Report with a particular emphasis on those key areas identified as priorities for improvement from the previous year's report.

Performance in dealing with anti-social behaviour (ASB) and nuisance complaints had improved with the targets for nearly all indicators having been met or exceeded. Customer satisfaction with the outcome of ASB complaints had also improved but had not met the target set. This would continue to be a priority area for improvement.

To improve performance in dealing with dog fouling the housing service had collaborated with staff from environmental services. Customer satisfaction surveys had shown an increase in people willing to report dog fouling and a reduction in dog fouling. It was proposed that new ways of measuring the impact of the work in targeting dog fouling should be developed during 2015/16 to allow for more accurate reporting on the success of this activity.

Other areas where performance had improved or where targets were met or exceeded included the Decent Homes standard being achieved in respect of 100% of the housing stock and the provision of services to older and vulnerable tenants. The previously identified concern with car parking on estates was to be addressed with a budget identified to create additional car parking areas.

Disappointment was expressed at the drop off in performance for handling complaints and letters from tenants, and in the handling of

repairs hotline calls. Improved performance in these areas was required and targets had been set for 2015/16.

**\* RESOLVED –**

- (1) That the Annual Report to tenants be approved and submitted to the Homes and Communities Agency.
- (2) That a full copy of the Annual Report be published on the Council's website and a summary of it be sent out to all tenants as part of the Autumn edition of 'Our Homes'.
- (3) That the performance targets for 2015/16 contained within the Annual Report be approved.

**REASON FOR DECISIONS**

To ensure compliance with the requirements of the HCA.

**56 PERFORMANCE OUTTURN AGAINST THE CORPORATE PLAN 2014/15**

The Policy Manager submitted a report to present the performance outturn data for 2014/15 and to report on the progress made against the Corporate Plan.

The report included information on achievement against the Corporate Plan Performance Indicators, and summarised progress on Corporate Plan Projects.

**\*RESOLVED –**

That the Corporate Plan performance outturn for 2014/15 be noted.

**REASON FOR DECISION**

To raise awareness of the performance against the Corporate Plan and to facilitate performance improvement.

## 57 **PERFORMANCE MANAGEMENT FRAMEWORK**

The Policy Manager submitted a report recommending for approval a new performance management framework for the Council.

The Policy Manager advised that since 2010, the Council no longer had formal assessments by external bodies and that performance management had become voluntary although it was still recommended as best practice.

Working with East Midlands Councils and other local authorities across the East Midlands, the proposed new performance management framework had been developed to provide the Council with an effective tool to support it in challenging and improving performance; recognising the importance of transparency, accountability and sector-lead improvement.

The proposed framework set out a high level approach to performance management and aimed to ensure that all services and employees would:

- Be clear about what the Council is aiming to achieve, by when and by whom;
- Focus resources and actions on the right outcomes;
- Increase their awareness and ownership of the Council's performance;
- Be able to report on progress to both internal and external audiences; and
- Have access to effective performance management improvement and support.

The report also explained how the Performance Management Cycle would be deployed as well as the Corporate Performance Scorecard, which would be used to monitor and manage performance.

### **\*RESOLVED –**

- (1) That the new performance management framework be approved.
- (2) That the new performance management framework be developed and embedded during 2015/16 and 2016/17.

## REASON FOR DECISIONS

To ensure that the Council's performance management framework facilitates achievement in priority areas, improves transparency and governance and takes into account emerging best practice.

58 **ASBESTOS RE-SURVEYS OF THE NON-DOMESTIC PROPERTY PORTFOLIO**

This item was withdrawn from the agenda.

59 **COUNTY CRICKET AT QUEEN'S PARK CRICKET GROUND - 2016 TO 2020.**

The Chief Executive submitted a report seeking approval to the Council entering into a five year agreement with Derbyshire County Cricket Club Limited (DCCL) for the joint promotion and delivery of an annual Chesterfield Cricket Festival.

Members were informed that DCCL were to bid to the English and Welsh Cricket Board as part of the fixture organising process for 2016. The proposal was for a four day first class county cricket match, plus two one day first class county cricket matches, to be allocated to the Queen's Park Cricket Ground for July/August in each of the next five calendar years 2016 to 2020.

**\*RESOLVED -**

- (1) That approval be given for Chesterfield Borough Council to enter into a new five year agreement with Derbyshire County Cricket Club Limited for the joint promotion and delivery of an annual Chesterfield Cricket Festival; the agreement to be subject to a review clause at year three.
- (2) That the Chief Executive and Property, Procurement and Contracts Manager be authorised to agree the final details of the legal agreement between Chesterfield Borough Council and Derbyshire County Cricket Club Limited.

## **REASONS FOR DECISIONS**

To secure First Class Cricket Fixtures at Queen's Park for the next five years.

To enable Derbyshire County Cricket Club Limited to confirm with the English and Welsh Cricket Board, that a four day first class county cricket match and two one day first class county cricket matches, should be scheduled for the Queen's Park Cricket Ground, Chesterfield, as home fixtures for Derbyshire County Cricket Club's 2011 season.